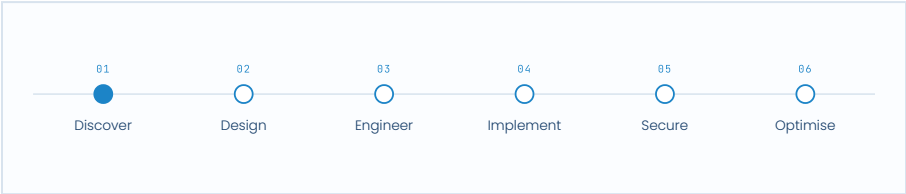


MANAGED IT

Targets in the contract.

Running infrastructure is a discipline, not a favour.

Monitoring, patching, backup operations and a service desk under an agreement with named response and resolution targets – and monthly reporting you can put in front of a board.



- ◆ Availability, capacity and performance monitoring with tiered alerting
- ◆ Scheduled patching, tested in a staging path before production
- ◆ Restore tests performed and recorded, not assumed
- ◆ Monthly reporting on availability, tickets and capacity

