EmaLite



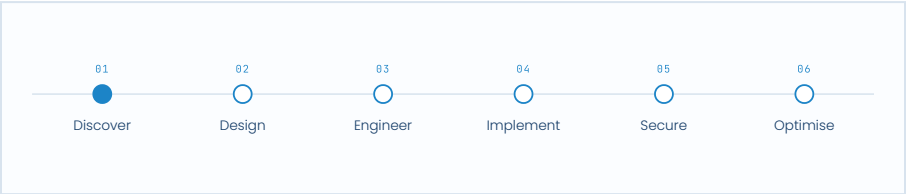
MANAGED IT

# Targets in the contract.

Running infrastructure is a discipline, not a favour.

MANAGED IT

## Monitoring, patching, backup operations and a service desk under an agreement with named response and resolution targets — and monthly reporting you can put in front of a board.




- Availability, capacity and performance monitoring with tiered alerting
- Scheduled patching, tested in a staging path before production
- Restore tests performed and recorded, not assumed
- Monthly reporting on availability, tickets and capacity

MONITORING | SERVICE DESK | PATCHING | BACKUP OPS | SLA REPORTING